





Karen Graves is a proven and experienced insurance market professional with over 30 years in the Lloyd's and London market. She has held senior Director and Non-Executive Director (NED) roles, combining operational and people management expertise at both local and group levels. Her career spans regulatory oversight, corporate governance, business change, and strategic leadership across multiple locations.

Karen's experience includes leadership roles at a Lloyd's Managing Agency and operational oversight for EMEA at a global reinsurer. She has coordinated satellite offices across Madrid, Milan, Stockholm, Dublin, Moscow, Amsterdam, South Africa, and Brussels. With extensive experience in operational risk, regulatory relationships, new start-ups, crisis management, and internal controls, Karen has a strong track record of driving strategic initiatives and delivering change.

A strong advocate for diversity and inclusion, Karen serves as an executive sponsor for diversity initiatives. She is a well-networked market practitioner with a robust understanding of UK, European, and international regulatory frameworks, including PRA, FCA, and Luxembourg CA approvals. She also brings experience as a college supervisor and strategic oversight of new entities and branch start-ups.

Karen's expertise includes corporate governance, leadership development, strategic planning, and team-building, with a focus on culture change and people development. As ISC's Ambassador, Karen applies her vast experience to support ISC's mission of promoting leadership, collaboration, and innovation across the insurance sector.

