



SUSAN PENWARDEN

Susan Penwarden is a highly accomplished senior executive with more than 10 years of experience operating at Board level in Canada and globally. She has a proven track record of leading businesses through major transformational change, resulting in exceptional outcomes. As a non-executive director, she has chaired various executive committees, including the Audit Committee. She currently serves on the Board of Directors for The Institute of Catastrophic Loss Reduction.

In her professional career, Susan has held several leadership roles, including Managing Director of Personal Lines at Aviva Canada, where she leads a team of around 800 people and oversees a diverse range of products and services. She has also served as Chief Technical Underwriter and Chief Performance Officer at Aviva, contributing to the company's growth and technical excellence.

Known for her motivational and engaging leadership style, Susan fosters an environment based on integrity, honesty, and trust, inspiring her teams to achieve their best performance. She is passionate about Diversity & Inclusion, gender balance, sustainability, and volunteering.

Susan is an ISC Group Ambassador for Canada, where she actively supports initiatives that champion women in the re/insurance industry. Her leadership and commitment to these causes make her a strong advocate for positive change and sustainable development within the sector.